Pte Ltd No. 1 Yishun Avenue 7 Singapore 768923



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Subject: Support Life Exhibits

## In-circuit Test (ICT) and other Electrical Process Test (EPT) Products

Since the introduction of the first 3070 In-Circuit Tester (ICT) in 1989, Agilent has offered upgrade products to help you to preserve your investment in your 3070 test equipment. With some products with more than 12 years of support life, the joint challenges of maintaining backward compatibility for new features, and in the face of decreased parts availability, rapid changes in technology, and expertise retention, providing cost effective support for these products has grown. An updated summary of our latest product decisions and plans is provided below. Please review to determine if you have any of the equipment described. Actively managing your test equipment mix will result in higher availability and reliability, lower support costs, improved ergonomics and access to the latest testing technologies.

The Guaranteed Support date is the expected minimum hardware support life of the product<sup>1</sup>. The EOS date is the time at which Agilent no longer supports the system and makes no commitments for parts availability. Alternative support solutions following the EOS date may be available on a regional basis through third-party vendors. Although the Guaranteed Support date is usually stable, the EOS date may fluctuate with parts and expertise availability.

The Agilent ICT support contract structure consists of four key components: Testhead, Controller, Control Cards, and Pin Cards. The supportability of your system will be based on the Testhead and the other key components having the status of "Active", "Support Life" or "Extended Hardware Support Life". If a non-key component part fails and is obsolete, then a replacement part will be used, providing there are no compatibility concerns. This protects your investment and explains why ICT systems with discontinued key components have higher support contract prices than ICT systems with active key components.

The four key component EOS dates determine how long your system will be supported by Agilent. As you upgrade the key components of your system you will enjoy a longer support life and extended EOS dates, as well as a less expensive support contract.

extended hardware or software support after the guaranteed date. There may be some limitations in parts availability for older systems or products.

<sup>&</sup>lt;sup>1</sup> In the case of ICT system End Of Support (EOS) dates, certain upgrades are required in order to be eligible for

**Key Components: Testhead** 

Testhead		2005	2006	2007	2008	2009	Replacement Product	
3070 Series I systems <sup>2</sup>				EOS			Transition to i3070	
3070 Series II systems <sup>3</sup>	7	$\neg$				Till Dec 2012	Transition to i3070	
3070 Series 3 A systems <sup>4</sup>						Till Dec 2014	Transition to i3070	
3070 Series 3 B and 3 C systems <sup>4</sup>	7						Transition to i3070	
15000							Transition to i3070	
i3070								
	No	Note: All EOS dates are either 30 June or 31 December						
		Active						
		Support Life						
		Extended HW support (some limitations)						
		Undefined						

Key Components: Control Cards and Pin Cards

Control Cards and Pin Cards	2005	2006	2007	2008	2009	Replacement Product
HybridPlus SD <sup>5</sup>	Plus SD <sup>5</sup>		EOS			Double Density Pin Cards.
Analog Plus SD <sup>5</sup>			EOS			
ChannelPlus SD <sup>5</sup> HW support only		EOS			Garasi	

<sup>&</sup>lt;sup>2</sup> Various key components of the Series 1 systems may have alternative support options after EOS in some regions of the world

<sup>&</sup>lt;sup>3</sup> Support date is extended for Series II testheads if the system has double density pin cards (no single density) and control XT or Control XTP cards. Unix controllers for these systems may be supported through a regional solution or not at all.

<sup>&</sup>lt;sup>4</sup> Support date refers to systems with newer key components (Control XT/XTP, Double Density Pin Cards, WN Controller) Unix controllers may be supported with customized regional solutions. PPU testhead supportability is limited by supportability of key components: pin card, dongle and button. Value series testhead supportability is limited by supportability of the Value Series pin card as key component.

<sup>&</sup>lt;sup>5</sup> There are alternative support options after EOS for customers in some regions of the world for Single Density Pin cards.

Control Cards and Pin Cards	2005	2006	2007	2008	2009	Replacement Product	
STC+	EOS					No direct replacement although your Agilent representative may be able to assist	
ControlPlus <sup>6</sup>	HW s	upport only, o	does not sup	port WN	EOS	Control XTP card	
Control XT		Guaranteed 2010	Control XTP card				
Control XTP	Does not	support Sing m					
HybridPlus DD 'A'						HybridPlus DD 'B'	
HybridPlus DD 'B'							
Analog Plus DD 'A'						AnalogPlus DD 'B'	
Analog Plus DD 'B'							
Hybrid 32							
Value Series Hybrid 32							
Access Plus Pin Card (Series I)							
Un-multiplexed Hybrid 144- Channel Pin Card							
PPU pin card, dongle, buttons						Convert system to standard	
PPU dongle						3070 system	
PPU buttons							
	Note: All E0	Note: All EOS dates are either 30 June or 31 December					
	Active						
	Support Life						
		Extended HW support (some limitations)					
		Undefined					

<sup>&</sup>lt;sup>6</sup> Revision 5.21ux will be the last release to support ControlPlus cards. ControlPlus cards are not supported on the Windows based 3070 controllers. Hardware support contract availability for ControlPlus cards has been extended to December 2008.

## **Key Components: Controllers**

Controllers	:	2005	2006	2007	2008	2009	Replacement Product
C240 <sup>7</sup>	EOS	3	3070 WN system				
B180L <sup>7</sup>				EOS		controller, regional solutions are available for Unix HW support.	
B2000 <sup>7</sup>				EOS			
C3600 <sup>7</sup>				EOS			
HP X20008					EOS		
HP X21008					EOS		Windows based PC
IPC <sup>8</sup>		Till Dec 2009					
i5000 Controller							
XW4300 PC							
XW4400 PC							
	Note: All EOS dates are either 30 June or 31 December						
		Active					
		Support Life					
		Extended HW support (some limitations)					
		Undefined					

 $<sup>^{7}\,</sup>$  Revision 05.30ux will be the last major release for HPUX-based controllers

<sup>&</sup>lt;sup>8</sup> Revision 05.42p is last software revision on Win2K. Win2K will not be supported on all PCs beginning from January 2008 as Agilent's adherence to Microsoft's policy.

## Software Revision Support Life Details

In-Circuit Test (i3070) Software							
Level of Support	Version	Notes					
Full Support	07.10 WinXP	Began shipping Dec 2007					
Transitioning to Limited Support	07.00 WinXP	Began shipping May 2007					
In-Circuit Test (3070) Software							
Level of Support	Version	Notes					
Full Support	07.10 WinXP	Began shipping Dec 2007					
Transitioning to Limited Support	07.00 WinXP	Began shipping May 2007					
Limited Support	05.42p WinXP	Began shipping August 2006					
Transitioning to NOT Supported	05.40p Win2K & WinXP and lower revisions	05.40p is <b>LAST</b> software revision on Win2K. Win2K will not be supported on all PCs beginning from January 2008 as Agilent's adherence to Microsoft's policy.					
In-Circuit Test (i5000) Software							
Level of Support	Version	Notes					
Full Support	07.10 WinXP	Began shipping Dec 2007					
Transitioning to Limited Support	07.00 WinXP	Began shipping May 2007					
Limited Support	06.02p WinXP	Began shipping August 2006					
Transitioning to NOT Supported	06.00p WinXP						
Summary Definitions							
Full Support	Current release, patches are created to solve critical and serious defects and some enhancements						
Limited Support	Not the current release, patches limited to critical defects, may need to upgrade as a solution to an issue						
Transitioning to Limited Support	New release has started shipping and this release will be moved to Limited Support after 6 months from date of new release						
Transitioning to NOT Supported	New release has started shipping and this release will no longer be supported. Update your software now!						

If you have questions or would like more information on how these changes affect your systems please contact your Agilent sales representative.